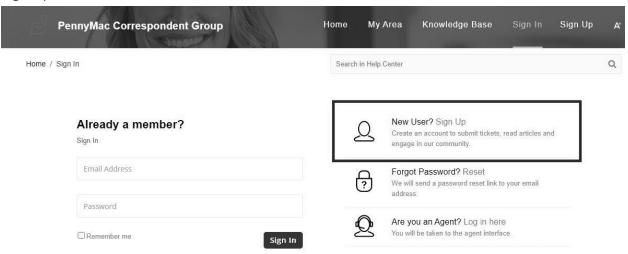1. Go to https://underwritinghelp.gopennymac.com/portal/en/signin and click, "New User? Sign Up"
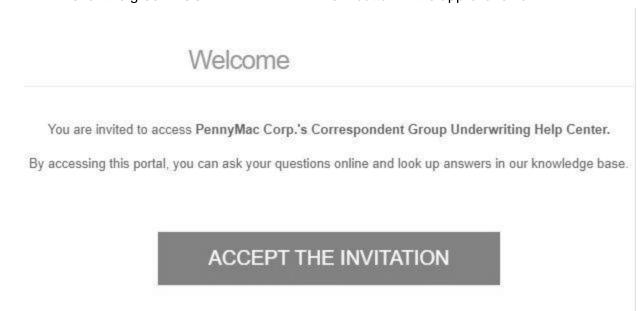

2. Complete the Sign Up form.

   Please make sure you use your company work email address and not a personal email address.

3. PennyMac Underwriting Help is notified that you signed up. We will review and approve your request within 24 hours, so make sure you sign up before you have questions!
4. Once approved, you should receive an email letting you know you are good to go (see below). If you have not received an approval email within 24 hours, please email underwritinghelp@pnmac.com and let us know.

Click the green ACCEPT THE INVITATION button in the approval email.

Welcome

You are invited to access PennyMac Corp.'s Correspondent Group Underwriting Help Center.

By accessing this portal, you can ask your questions online and look up answers in our knowledge base.

ACCEPT THE INVITATION

5. Follow the instructions to set up your password. Now you are ready to submit questions to PennyMac!

Email Address

Password

Confirm Password

Register

Your Password,

Password cannot be the same as your User Name.

Be a minimum of eight (8) characters in length.

Password length must not exceed 250 characters.